

# **North Somerset Adults Safeguarding Board**



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## **Threshold Support Tool**

### **Decision matrix outcome record – Appendix 1**

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<b>Reference Number:</b>
<b>Target Audience:</b> Multi-agency
<b>Sources of advice in relation to this document:</b> <b>ADASS:</b> <a href="https://www.local.gov.uk/deciding-if-you-need-raise-safeguarding-concern-local-authority-multi-agency-safeguarding-hub-mash">https://www.local.gov.uk/deciding-if-you-need-raise-safeguarding-concern-local-authority-multi-agency-safeguarding-hub-mash</a> <b>LGA/ADASS 2020:</b> Understanding what constitutes a safeguarding concern and how to support effective outcomes: <a href="#">Understanding what constitutes a safeguarding concern and how to support effective outcomes   Local Government Association</a> <b>What are the six principles of safeguarding?</b> <a href="https://www.scie.org.uk/safeguarding/adults/introduction/six-principles">https://www.scie.org.uk/safeguarding/adults/introduction/six-principles</a> (Accessed 08/02/2023) <b>SCIE Aug 2021:</b> <a href="#">Resident-to-resident harm in care homes and residential settings   SCIE</a> <b>Lancashire SAB July 2018:</b> When to consider raising a safeguarding concern following a Service User to Service User Incident: <a href="#">Information &amp; Guidance for Providers (lancshiresafeguarding.org.uk)</a> <b>Lancashire SAB July 2018:</b> When to consider raising a safeguarding concern following a Service User to Service User Incident: <a href="#">Information &amp; Guidance for Providers (lancshiresafeguarding.org.uk)</a> <b>Marsland, Oakes &amp; White, Hull University Centre for Applied Research and Evaluation 2012:</b> Early Indicators of Concern Residential and Nursing Homes for Older People <a href="#">LSAB 7 Minute Briefing - Eileen Dean (safeguardinglewisham.org.uk)</a> <i>With thanks to Somerset Safeguarding Adults Board and Somerset County Council upon whose work much of this document is based.</i>
<b>Replaces if appropriate:</b> NSSAB Threshold Support Tool (2017)
<b>Type of Document:</b> Guidance
<b>Approved by:</b> NSSAB
<b>Date:</b>
<b>Date displayed on NSSAB web site:</b>
<b>Date due to be reviewed by responsible person or body:</b>

All safeguarding adults concerns must be reported to Care Connect.

Email: [care.connect@n-somerset.gov.uk](mailto:care.connect@n-somerset.gov.uk)

Tel: 01934 888801

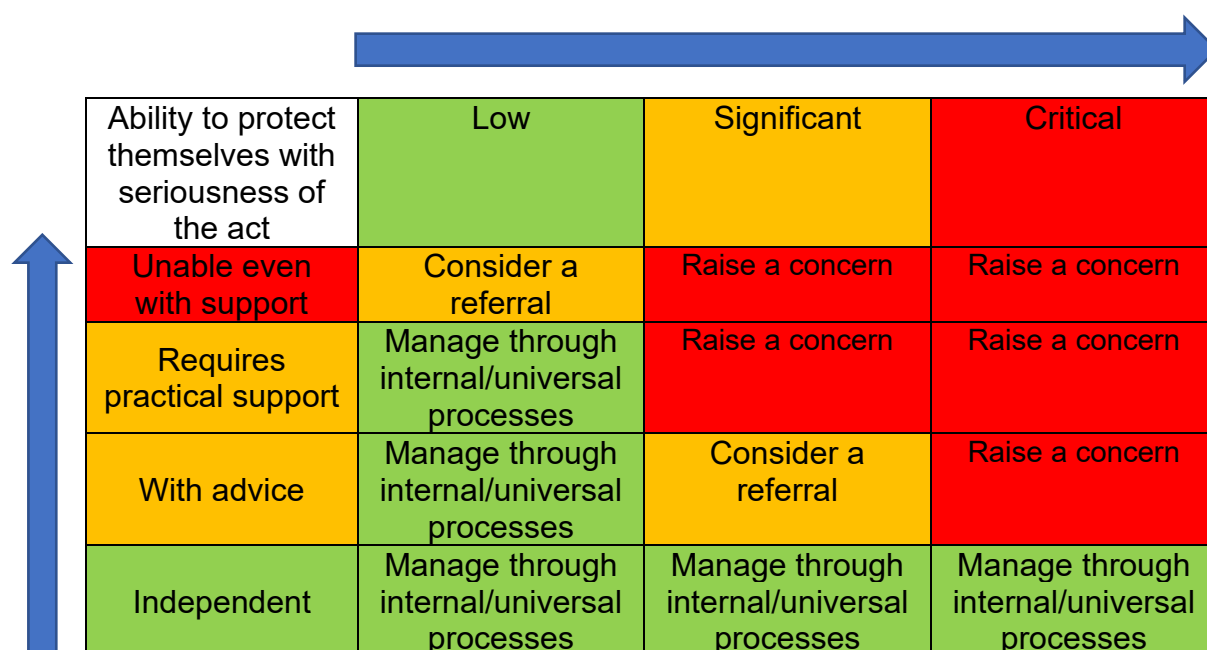
The use of the [NSSAB Referral form](#) is preferred.

## Appendix 1: Decision matrix and outcome record

The decision-making matrix is intended to assist in decision making in the majority of circumstances. However, if you are considering referring an incident between two or more people using a care service, first consider the seriousness of the incident, then move straight to Appendix Two

The decision matrix vertical axis relates to the vulnerability of the adult at risk: As you progress along this scale the adult becomes increasingly unable to act to protect themselves. Think about being able to describe someone's vulnerabilities and how they may impact on their experience of risk and ability to protect themselves.

The horizontal axis relates to the 'seriousness' of the alleged abusive act. Assessments must be made on a case-by-case basis, supported by the tables above which provide examples of how the levels of seriousness are assessed against the various types of abuse.



	Low	Significant	Critical
Ability to protect themselves with seriousness of the act			
Unable even with support	Consider a referral	Raise a concern	Raise a concern
Requires practical support	Manage through internal/universal processes	Raise a concern	Raise a concern
With advice	Manage through internal/universal processes	Consider a referral	Raise a concern
Independent	Manage through internal/universal processes	Manage through internal/universal processes	Manage through internal/universal processes

Red: Raise a concern

Amber: Consider a referral

Green: Manage through internal/universal processes (HR/Police/Universal public services)

## Decision matrix outcome record

Adult at risk	Incident date	Details of incident	Decision maker	Decision date

Use an 'X' to identify the rating given when applying the matrix above:

Vulnerability rating		Seriousness rating		Overall matrix rating	
Independent		Low		Green	Manage through internal procedures and refer to universal services
With advice		Significant		Amber	<b>Consider a referral</b> Apply professional judgement and consider the evidence you are using. What are the views of adult at risk? Seek advice from organisational safeguarding leads
With practical support					
Unable even with support		Critical		Red	Raise a concern

Evidence to support this rating:	Evidence to support this rating:	Record whether or not a concern will be raised. Include a summary of your overall rationale: