

North Somerset Adults Safeguarding Board



Incidents between people using a care service: Threshold decision-making record

Reference Number:
Target Audience: Care & Support Providers
Replaces if appropriate: N/A
Type of Document: Decision making record
Links to: NSSAB Threshold Decision Tool April 2023
Approved by: NSSAB
Date: 09/03/2023
Date displayed on NSSAB web site: April 2023
Date due to be reviewed by responsible person or body: April 2024

All safeguarding adults concerns must be reported to Care Connect

Email: care.connect@n-somerset.gov.uk

Tel: 01934 888801

The use of the [NSSAB Referral form](#) is preferred

Adult at risk	Incident date	Details of incident	Decision maker	Decision date

If you answer 'Yes' to any of the following questions, a safeguarding concern must be raised	Yes	No
The adult at risk wishes a concern to be raised		
The seriousness of the incident is rated as critical		
A criminal act has been committed and police are investigating		
Harm has occurred for example: <ul style="list-style-type: none"> • Significant material loss • Cuts, bruising or marking • Damaging of a person's dignity • Emotional distress or psychological harm considered anything other than brief 		
Incidents are repeated		
An individual incident is purposely targeted or planned against one or more adults using the care service.		
Isolated incidents cannot be managed within the usual care planning and risk management systems within the care service		
A predictable or preventable incident has occurred as a result of a failure to plan or deliver care the relevant care		
Intimate touching has occurred without valid consent		
If you answer 'No' to any of the following questions, a Safeguarding concern must be raised	Yes	No
Isolated incident where harm is brief or of a low level		
Provider can evidence that care planning and dynamic/responsive risk management within the care service's day to day function adequately reduce the risk of recurrence (<i>The ability to manage risk will vary depending on the speciality and purpose of the particular service</i>)		
The adult at risk does not wish for a concern to be raised		
Record the rationale or evidence used to reach this decision		