

North Somerset Adults Safeguarding Board

Threshold Support Tool – Quick Guide



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It is more likely that a safeguarding concern should be raised as both the vulnerability of the individual and seriousness of the act increase.

	Low	Significant	Critical
Unable even with support	Consider a referral	Raise a concern	Raise a concern
Requires practical support	Manage through internal/universal processes	Raise a concern	Raise a concern
With advice	Manage through internal/universal processes	Consider a referral	Raise a concern
Independent	Manage through internal/universal processes	Manage through internal/universal processes	Manage through internal/universal processes

Red: Raise a concern

Amber: Consider a referral

Green: Manage through internal/universal processes (HR/Police/Universal public services)

The decision matrix vertical axis relates to the vulnerability of the adult at risk: as you progress along this scale the adult becomes increasingly unable to act to protect themselves. Think about being able to describe someone's vulnerabilities and how they may impact on their experience of risk and ability to protect themselves.

The horizontal axis relates to the 'seriousness' of the alleged abusive act. Assessments must be made on a case-by-case basis, supported by the tables above which provide examples of how the levels of seriousness are assessed against the various types of abuse.

Further detail as to how to assess the level of seriousness is available in the full tool and should be used in conjunction with the various 'issue specific' documents available on the NSSAB policies and procedures webpage. These cover:

- Medication errors
- Hoarding
- Self-Neglect
- Financial abuse
- Pressure injuries
- Organisational Abuse (Service Level Safeguarding Protocol)

The full Threshold Support Tool provides a decision-making guide in relation to incidents between people using care services.