



VOLUME 03.
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Newsletter

STAY IN THE LOOP WITH UPDATES AND ANNOUNCEMENTS!

Welcome to our safeguarding adult's newsletter. Please share widely within your organisation. All our newsletters are available on the NSSAB website [Adult Safeguarding Board](#) | [Adult Safeguarding Board](#).

Who are we?

Hayley Verrico – Director Adult Social Services & Housing



I am a qualified social work practitioner and have a Post Graduate Degree in Management Studies. I have worked in adult social care for 30 years in a variety of roles spanning health and social care and therefore have a wide knowledge base. I have also contributed to the growth in caring for people in the community and have a passion and skill in identifying change that will make a difference to the residents that both health and community care serve.

I am currently the Director of Adult Social Care and a member of the Corporate Leadership Team at North Somerset Council and as part of the team lead on developing and designing the organisation's corporate aims and priorities. I am also responsible for reporting to Elected Members, the Care Quality Commission and to the Department for Health & Social Care.

I am delighted to be a member of the Safeguarding Adults Board and bring 30 years' experience and knowledge of adult safeguarding to the board. I firmly believe that all adults and young people have a human right to feel safe and protected and that is the mission in my role as a board member.

On a personal level, I am married and have a son and daughter and 3 lovely grandchildren who I adore spending time with. I am passionate about the animal conservation and lobby against animals being poached from their natural habitat. I also support animal welfare in the UK and support Monkey World in Dorset who care for primates and monkeys who have been mistreated or abused.

Training and learning opportunities in North Somerset.

Free Training for North Somerset Providers:

Fully funded social care training in North Somerset Council



Domestic Abuse Awareness and Modern Slavery via Somerset Council:

Anyone interested in completing this training will need to follow the link here [Domestic Abuse Awareness and Modern Slavery](#) and sign up using their professional email.

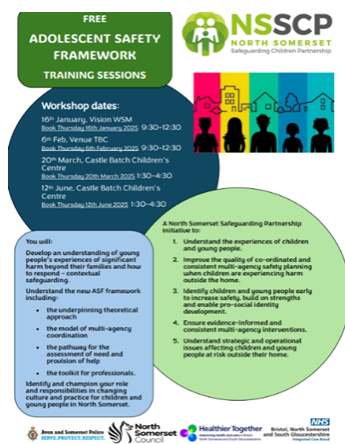
Understanding Domestic Abuse and Specialist Modules



Coercive and Controlling Behaviour - [Book Thursday 15th May 1.30-4.30](#)

Understanding Domestic Abuse - [Book Thursday 3 June 2025](#)

Children's Partnership: Free adolescent safety framework training sessions



<https://nsscp.co.uk/free-adolescent-safety-framework-training-sessions>

[Book Thursday 12 June 2025](#)

NSC Public Health Training:



Public Health offer free mental health related training for people working or volunteering in North Somerset. The training is funded by North Somerset Council Public Health.

<https://www.eventbrite.co.uk/o/public-mental-health-training-team-26311555585>

[Trauma Awareness and Recovery Tickets, Wed, Jun 11, 2025 at 9:30 AM | Eventbrite](#)

[Trauma Awareness and Recovery Tickets, Thu, Jul 17, 2025 at 9:30 AM | Eventbrite](#)

[Trauma Awareness and Recovery Tickets, Wed, Sep 17, 2025 at 9:30 AM | Eventbrite](#)

North Somerset Safeguarding Adults Board - ** New ** Lunch and Learn Webinar:

To book a place, please use the link in this flyer: [Select tickets – NSSAB Webinar - DHR Learning/ Romance Fraud – MS Teams](#)



Fire safety, Avon Fire and Rescue Service (AF&RS) - FREE Practitioner Training



There are TWO FREE practitioner training sessions on offer to all those working with young people, families and other vulnerable members of our communities. Training is held virtually via Teams, and tickets are booked via Eventbrite Home Fire Safety: This free training which will take around 1 hour 15 minutes, aims to help practitioners understand the risk and dangers of fire for those most vulnerable.

Book here: <https://www.avonfire.gov.uk/safety/professionals/practitioner-training-sessions/>

Violence Reduction Partnership - Free Prevent training

We are pleased to invite professionals to our upcoming Prevent Awareness Sessions: Thursday 22nd May 2025 via teams 11:30 – 13:30 (with adult focus*)

What to Expect:

- General Awareness of Prevent: Understand key principles and objectives of the Prevent strategy.
- How to Make Prevent Referrals: Learn the process and best practices for making referrals.
- Right-Wing Extremism: insights into characteristics and risks associated with right-wing extremism.

- Online Radicalisation: the dynamics of radicalisation in the digital age.
- Emerging Extremist Ideologies: the new and evolving ideologies

To secure your place, please email VRP@n-somerset.gov.uk stating which date you'd like to attend – the sessions are free. This training forms part of the training offer from Safer Communities Service.

Upcoming webinar: Working with complexity in social work with adults before and after the Care Act 2014.

An upcoming webinar will explore working with complexity in social work with adults, and the impact of the *Care Act*. Online 10.30-12pm 21st May 2025

Book here: [Working with complexity in adult social care](#) | [Research in Practice](#)

NSSAB March 2025 Board and Business Plan overview:



The safeguarding adults wider board members met at the end of march for the quarterly meeting. This is what was covered:

Business Planning session for 2025-2026

Please see the final business plan here: [Strategy and business plans](#) | [Adult Safeguarding Board](#)

MARM

Claire Kidley presented her final update before finishing in her post. Claire has now moved to Oxfordshire to take on the MARM role there. She did a great job and will be really missed here in North Somerset. The recommendations presented to SAB were.

The MARM pathway should become an ongoing offer to support agencies to manage high level risks for individuals, where other forms of intervention through business as usual have not been able to mitigate these risks.

The MARM Coordinator role should become permanent, with North Somerset Council hosting or partners will need to take on the role of facilitating MARM.

Consideration of continuing the role of business support to support the MARM Coordinator. Currently supported from existing NSC Quality Monitoring resource.

Training to be provided by MARM to agencies in relation to the MARM process, the eligibility criteria, how professionals can make a referral, what to expect from an Initial MARM meeting and review meetings to ensure effective use.

MARM to be promoted through advertising, meetings with agencies and bitesize learning sessions.

Continuation of evaluation for future MARM offer; July 2025 would be one year from the first meeting being held. This review to look at further outcomes for individuals and services to see where MARM has made a difference and

opportunities for continued improvement.

Consideration be given to the service gaps identified and strategy to reduce these to enable beneficial outcomes for people with complex and high risk.

Phil Wilshire AWP

Phil came along and presented AWP's 'Your Team - Your Conversation-Your Plan' This is the Personalised Care and Support Planning approach that will replace CPA across AWP. Your Team Your Conversation Your Plan was co-designed with experts-by-experience and staff from AWP, Primary Care, VCSE, ICB and Local Authorities. Adopting an approach that produces a simple plan will free staff time to concentrate on building relationships, communicating effectively and delivering meaningful interventions. You can read more about it here: [**Your Team, Your Conversation, Your Plan : Avon and Wiltshire Mental Health Partnership NHS Trust**](#)

Work of our Subgroups:

Statutory SARs in Progress:

NS SAR 1 RC – Lead Reviewer Stella Smith. Themes are around exploitation, cuckooing and suicide in care home. The first panel meeting has taken place, and a practitioner review is currently being planned.

NS SAR 2 Kyran - Expression of interest of the role of a lead worker have gone out. This SAR is likely to contain learning around self-neglect and diabetes management.

Family Care Giver Abuse - North Somerset DHR 6 flagged up issues in relation to the identification of risks of homicide and suicide in family care giver relationships. These have also been recognised in a number of SAR referrals received to the SARC. A Family Care Giver Abuse Task and Finish Group is therefore in the process of development to review research in this area and provide a series of recommendations to the board in relation to how the risk of homicide and/or suicide can be identified and addressed in family care giver relationships. No date for the first meeting has yet been agreed but reading for the task and finish group have been shortlisted with the support of Karen Gray (Bristol University) and Kath Leman (NS Principle OT). There is still space for people to express an interest in this work.

Quality and Performance

We have made the decision to pause the Q&P Sub-group for the time being. This is because on two recent occasions we have been unable to run the sub-group due to not being quorate. We will be continuing to discuss data and be a part of the SAB joint Police data sharing group and associated work plan items will be discussed via the Chairs Group which can then in turn inform board. We will ensure smaller task and finish groups are established where the need arises, and we will monitor the situation closely.

Learning and Development

Set up a meeting with chairs from other L&D subgroups has been completed and has been successful. Recurrent meeting in place now and we can use to look at regional L&D options. Looking at aligning and working together, opportunity for collaborating and sharing resources.

Lunch and Learn Webinars being discussed and planned. Planning to run them throughout the year on local and national themes identified in SARs. Emails gone out for people to contribute to the sessions. Launching in next 6 weeks. Themes are: Mental capacity, Professional curiosity, Family care giver, Care home suicide, DHRs and Romance fraud, MARM.

Policies and Procedures

The NSSAB multi agency policy and procedures subgroup have been working hard and you can now see updated and republished documents for, Pressure Injury Protocol, Missing person protocol, Medication Error Protocol, Managing allegations against people in a position of trust (PiPoT), Financial Abuse Toolkit, Communications Protocol, Whistleblowing Policy, Local North Somerset multi-agency safeguarding procedures (If you work across local authorities you will need to see the regional policy, located next to this), Self Neglect Protocol. Please make sure that you're using the most up to date documents: [Multi-agency policies and procedures | Adult Safeguarding Board](#)

Safeguarding Adults Review (SAR) Policies and procedures - [Safeguarding adult reviews \(SAR\) | Adult Safeguarding Board](#)

Community, Comms and Engagement

NSSAB Safeguarding Poster and Leaflet have been finished and launched. They can be printed and used all around locally, and we encourage organisations to advertise as much as possible - Click here - [Poster Leaflet](#).

Keeping adults safe from abuse or neglect in North Somerset

SEE something
SAY something

Abuse or neglect is always wrong

Safeguarding adults is about working with people with care and support needs who experience abuse or neglect

What to do if abuse or neglect is taking place?

Tell a trusted person as soon as possible.

This could be:

- your doctor
- trusted friends or family members
- other health professionals
- other trusted professionals
- care workers
- nurse
- social care worker
- police

Any concerns about yourself or an adult who is unable to protect themselves from being abused or neglected, contact Adult Social Care in the area you live/they live:

North Somerset Council Care Connect	01275 888 801
North Somerset Emergency Duty Team for out of hours and weekends	01454 615 165
North Somerset Local Domestic Abuse FreeFone Service (DAFFS)	0800 694 9999

If a crime has been committed, you can report it via website: www.avonandsomerset.police.uk/report/ or call Avon and Somerset Police on 101. If it is an emergency or someone is in immediate danger, phone 999.

View these links for further information: <https://nssab.co.uk/how-you-can-get-help>

Take Ten, have a cuppa and a read: News, resources and ideas from North Somerset and further afield.

A date for the diary, news, resources, CPD time, reflective practice or just something that may help you think outside the box today...

De-hoarding Pilot

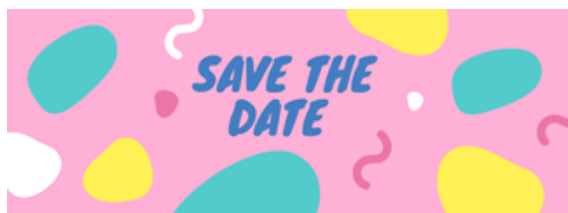
North Somerset Council have a contract with five organisations; Additional organisations can be added to the framework as we monitor and evaluate success. All organisations have staff DBS checks in place, insurance cover, training, and other relevant policies in place. These have been checked as part of our due diligence. In addition to the pilot, we will be working closely with Respect My Stuff to deliver some local training and to develop a local support group to provide a free, informal, and relaxed environment to those who hoard, to talk, learn and support each other. More details will follow as the pilot progresses.

[Click here for: Children's Partnership Newsletter winter edition Feb 2025.pdf](#)



Next Link News:

This is a 'Save the Date' for our event to celebrate the opening of our new Next Link hub in Weston-Super-Mare. Please join us on the 8th May from 2pm to 4pm at 3-6 Wadham Street, Weston-Super-Mare, BS231JY.



Below is the link to our eventbrite- please could you reserve a spot so we can get an idea of numbers of people attending.

<https://www.eventbrite.com/e/next-link-north-somerset-hub-opening-tickets-1326315588629?utm-campaign=social&utm-content=attendeeshare&utm-medium=discovery&utm-term=listing&utm-source=cp&aff=ebdsshcopyurl>

The new legislation around cuckooing (see link below) New legislation around cuckooing offences - read more here: **[Crime and Policing Bill: Child criminal exploitation and 'cuckooing' factsheet - GOV.UK](#)**

It has been 10 years since the Care Act came into practice and has despite some challenges, brought about some positive changes to adult social care - take a look at some reflections from Research in Practice: **[Ten years of the Care Act and beyond | Research in Practice](#)**

[Embedding Appreciative Inquiry in health and social care | Research in Practice](#) - Appreciative Inquiry focuses on learning from what works well, rather than things that have gone wrong. It offers a strengths-based approach to reviewing practice in health and social care. A new Practice Tool explores how this approach can be applied across services that support adults, children, young people and families.

What we need from you:

We would love to hear from you, and make sure these newsletters are useful and helpful.

- What would you like to see in these newsletters?
- Practice Issues/ good multi-agency safeguarding work? Key safeguarding topics? Learning from SARs?
- We would also like to be able to promote and share non-urgent items here.
- Is there anything you would like to see at the board meetings? Would your organisation be able to present what they do?

Please email: SABmanager@n-somerset.gov.uk
