

North Somerset Council

Multi-Agency Risk Management (MARM)

Terms of Reference

Purpose

The purpose of Multi-Agency Risk Management (MARM) is to use a multi-agency response to manage and mitigate significant risk where the individual is making a capacitated decision to live with the risk and the risk of harm does not come from a third party.

Aims

MARM aims to:

- Support people who are at risk of significant harm who may not have eligible care needs and who may fall outside of statutory safeguarding procedures.
- Get good outcomes for the person by involving them with the MARM process and reduce the level of risk they are living with.
- Promote shared decision making and responsibility.
- Promote good working relationships and gain a better understanding of what each agency can offer in terms of supporting the person at risk.
- Offer timely information sharing in relation to the risk.

Outcomes

There are two main outcomes to MARM:

1. To mitigate the risk of harm to the person.
2. To provide a formal joint approach by partner agencies in considering and addressing or accepting significant risk to individuals.

Chair

The chair of the Initial MARM meeting is the MARM Coordinator.

Attendance

MARM representatives:

- Access Your Care
- Alliance Homes/ Support Services
- Avon Fire & Rescue Service
- Avon & Somerset Police
- Avon and Wiltshire Mental Health Partnership NHS Trust (AWP)
- Care Quality Services
- Complex Intervention Team
- Integrated Care Board
- North Somerset Council
- Probation Service
- Sirona care & health
- South West Ambulance Service (SWAST)
- University Hospitals Bristol & Weston
- With You (formally We Are With You)

Where an organisations representative is unable to attend, a relevant deputy should attend meetings in their place.

Administration

- MARM referrals will be monitored by the MARM Coordinator who will convene and chair the Initial MARM meeting.
- the Initial MARM meeting will be held once a month.
- The Initial MARM meeting will discuss up to four people.
- Information in relation to the concerns raised for each person will be shared with the attendees one week before the Initial MARM meeting.
- Minutes will be taken by Business Support.
- If a Review MARM meeting is needed for the person, this will be held within one month of the Initial MARM meeting.
- The person will be invited to attend the Review meeting.
- The attendees of the Review meeting will be the professionals that need to work with the person.

Accountability

Information will be shared with the North Somerset Safeguarding Adults Board.

Confidentiality

All attendees will sign up to a 'confidentiality agreement' at the start of the meeting. This will highlight that the information disclosed at MARM is confidential and must not be disclosed to a third party without the agreement of partners of the meeting.

Trauma Informed Practice

As outlined in the Bath, North Somerset and South Gloucestershire Trauma-Informed Practice Framework, MARM will endeavour to implement the principles of trauma informed practice:

1. Safety – MARM recognises that physical, emotional and psychological safety is a priority for trauma-informed practice, and a crucial factor to enable individuals to seek support.
2. Trustworthiness and transparency – MARM recognises that building trust involves being consistent and reliable, and that professionals should do what they say they will do.
3. Choice and clarity – MARM will provide choice wherever possible (such as how the person prefers to be involved in the MARM process) as this can give some sense of control back to them.
4. Collaboration- MARM recognises that people need to be involved in decisions that affect them, so will invite the person to be part of the MARM process.
5. Empowerment – MARM will focus on the person's strengths and ensure their voice is heard.
6. Inclusivity –MARM seeks to address inequalities, oppression and exclusion. MARM recognises the differences of individuals experiences of oppression and the impact of societal contexts on how individuals see themselves and how they are viewed by others.

Ending MARM Involvement

If agreed by all agencies no further action is possible to support the person, this determination and the decision to end MARM involvement will be clearly recorded and authorised by the lead agency at a final review meeting.

What will happen to the information gathered at MARM?

The information gathered at MARM will be used to evaluate the effectiveness of the framework to ascertain if the outcomes have been met and to determine if MARM should be made an ongoing offer by North Somerset.

Terms of Reference review date

MARM's Terms of Reference will be reviewed annually by the North Somerset Safeguarding Adults Board.