

North Somerset Council

Multi-Agency Risk Management (MARM) Privacy Notice

North Somerset Council is registered with the Information Commissioner's Office for the purposes of processing personal data. The information you provide will be held and used in accordance with the requirements of UK and European data protection law. The information will form part of your Multi-Agency Risk Management (MARM) account, and held for six years after the Closure of involvement with incident.

Unless otherwise agreed with you, we will only collect the minimum personal data required to deliver the service, which includes:

- *Your name*
- *Date of birth*
- *The gender you identify as*
- *Your address*
- *Your general practice*
- *Contact number and email address (if applicable)*
- *Preferred language*
- *Care and support needs, or any significant events that have impacted on your life*
- *Name and contact details of a person you have chosen to support you*
- *If you have any communication needs*
- *Your mental capacity in relation to the concerns*

We will also collect some special category personal information:

- *racial or ethnic origin*
- *data concerning health*
- *data concerning social care history.*

The lawful basis for the collection of personal data can be found in Article 6(1)(e) of the General Data Protection Regulation (GDPR) and states:

'processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller'.

The lawful basis for the collection of special category data can be found in Article 9(2)(g) of the GDPR and states:

'processing is necessary for reasons of substantial public interest, on the basis of Union or Member State law which shall be proportionate to the aim pursued, respect the essence of the right to data protection and provide for suitable and specific measures to safeguard the fundamental rights and the interests of the data subject'.

We will not use your personal information in a way that may cause you unwarranted nuisance. Failure to provide the information could result in an insufficient response or offer of support from MARM.

The information provided will be shared with MARM partner agencies, which are:

- *Access Your Care*
- *Alliance Homes/ Support Services*
- *Avon Fire & Rescue Service*
- *Avon & Somerset Police*
- *Avon and Wiltshire Mental Health Partnership NHS Trust (AWP)*

- *Care Quality Services*
- *Complex Intervention Team*
- *Integrated Care Board*
- *North Somerset Council*
- *Sirona care & health*
- *South West Ambulance Service (SWAST)*
- *University Hospitals Bristol & Weston*
- *With You (formally We Are With You)*

These agencies have demonstrated that they have a lawful and legitimate interest in the information, for the purposes set out in Article 6(1)(e) of the General Data Protection Regulation (GDPR) and Article 9(2)(g) of the GDPR, which sets out that processing is necessary for the performance of a task carried out in the public interest. At no point is your data shared or processed outside of the UK.

We may lawfully disclose information to public sector agencies to prevent or detect fraud or other crime, or to support the national fraud initiatives and protect public funds under the Local Audit and Accountability Act 2014. Under the conditions of the Digital Economy Act 2017, we may also share personal data provided to us with other public authorities as defined in the Act, for the purposes of fraud or crime detection or prevention, to recover monies owed to us, to improve public service delivery, or for statistical research. We do not share the information with other organisations for commercial purposes.

You have the right to see the personal data we process about you, as well as the right of objection, rectification, restriction and erasure in some circumstances. For details of how to make such a request, please click [here](#).

If you have any questions or concerns about the way we process your personal data, our Data Protection Officer can be contacted at DPO@n-somerset.gov.uk