**North Somerset Adults Safeguarding Board**

# Incidents between people using a care service: Threshold decision-making record

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| **Reference Number**: |
| **Target Audience**: Care & Support Providers |
| **Replaces if appropriate:** N/A |
| **Type of Document**: Decision making record |
| **Links to:** NSSAB Threshold Decision Tool April 2023 |
| **Approved by:** NSSAB  |
| **Date:** 09/03/2023 |
| **Date displayed on NSSAB web site:** April 2023 |
| **Date due to be reviewed by responsible person or body:** April 2024 |

**All safeguarding adults concerns must be reported to Care Connect**

**Email:** **care.connect@n-somerset.gov.uk**

**Tel: 01934 888801**

**The use of the** [[**NSSAB Referral form**](https://www.nssab.co.uk/how-you-can-get-help)](https://www.nssab.co.uk/how-you-can-get-help) **is preferred**

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| **Adult at risk** | **Incident date** | **Details of incident** | **Decision maker** | **Decision date** |
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| **If you answer ‘Yes’ to *any* of the following questions, a safeguarding concern must be raised**  | **Yes** | **No** |
| The adult at risk wishes a concern to be raised |  |  |
| The seriousness of the incident is rated as critical  |  |  |
| A criminal act has been committed and police are investigating |  |  |
| Harm has occurred for example:* Significant material loss
* Cuts, bruising or marking
* Damaging of a person’s dignity
* Emotional distress or psychological harm considered anything other than brief
 |  |  |
| Incidents are repeated |  |  |
| An individual incident is purposely targeted or planned against one or more adults using the care service. |  |  |
| Isolated incidents cannot be managed within the usual care planning and risk management systems within the care service |  |  |
| A predictable or preventable incident has occurred as a result of a failure to plan or deliver care the relevant care |  |  |
| Intimate touching has occurred without valid consent |  |  |

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| **If you answer ‘No’ to *any* of the following questions, a Safeguarding concern must be raised** | **Yes** | **No** |
| Isolated incident where harm is brief or of a low level |  |  |
| Provider can evidence that care planning and dynamic/responsive risk management within the care service’s day to day function adequately reduce the risk of recurrence (*The ability to manage risk will vary depending on the speciality and purpose of the particular service)* |  |  |
| The adult at risk does not wish for a concern to be raised |  |  |
| **Record the rationale or evidence used to reach this decision** |
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